



## **Privacy Notice – United Kingdom, Ireland and the Channel Islands**

At Deutsche Bank Group we recognise that one of our fundamental responsibilities is to ensure that we protect the information entrusted to us by our clients, our website visitors and all those with whom we communicate. This is critical not only for the maintenance of Deutsche Bank Group's reputation but also for meeting the extensive legal and regulatory requirements which are imposed upon it to safeguard its customers and maintain orderly markets. We also believe it is important to be transparent as regards our information handling.

### **Information collected through the website**

We do not generally seek to identify our website visitors or collect information regarding their use of this site. In order to improve our website, we may track which pages you visit and for how long, but we will not use this information to identify you personally.

Where website visitors do provide us with information about them, such as through registration forms, we will only use it for the stated purposes and ensure that it is only available to those with a legitimate need to have access to it. Where website visitors wish to provide us with information relating to other individuals, they must obtain prior consent from the people concerned.

### **Privacy of communications**

Please note that, for business purposes and in order to monitor compliance with legal and regulatory obligations, we reserve the right – where permitted by local law - to review the content of emails and instant messages passing through our IT systems, and to record telephone calls routed via our telephone systems. We will only do so, however, to the extent permitted by local laws. Kindly bear this in mind when communicating with our staff.

### **Disclosures**

We reserve the right to share your information with other entities in the Deutsche Bank Group and with affiliates, as well as with the Group's agents and service providers as permitted by law. We will not otherwise share your personal information with external third parties without your consent, except where required or permitted by law.

When making the disclosures referred to above, we may transfer your information to countries which have a lower standard of data protection than in your home jurisdiction. Wherever practicable, however, we will require the recipients to provide an appropriate level of protection for your information.

### **Information retention**

We will only retain information about you for as long as necessary to fulfil the purpose for which it was collected or to comply with legal or internal policy requirements. However, if a website visitor wants his or her personal data removed from our databases, we will delete their information upon written request, so long as permitted by legal and regulatory rules.

### **Cookies**

We may use "cookies" to enhance your user experience while visiting our website. Cookies are small files which are stored on your hard drive. There are two different types of cookies. Session cookies are temporary and erased when you close your browser. Persistent cookies



remain on your hard drive until you erase them or they expire. We may use persistent cookies to recognise previous visitors when they return but only the cookie on your computer is identified. Most web browsers can be set to prevent you from receiving new cookies, notify you before accepting cookies or disable cookies altogether. The instructions for this can often be found via your browser's Help function. You can delete cookies already on your hard drive at any time. If you choose to disable cookies, this may result in a reduced availability of the services provided by our website.

### **Scope of this notice**

The terms of this notice may be revised from time to time and are subject to any particular contractual terms you have entered into with us. It is not applicable to any internet websites controlled by third parties not affiliated with the Deutsche Bank Group that this website may link to. You should therefore review the privacy policy on any such third party websites in order to understand their privacy practices. We assume no liability for the contents of such third party websites.

### **Queries**

Individuals may have a right to access and correct any information which Deutsche Bank Group entities hold about them. If you have questions regarding the collection or use of your personal data or regarding this privacy notice, please contact the Data Protection Officer at the relevant Deutsche Bank location. Contact details for Deutsche Bank Group entities can be found at [www.db.com](http://www.db.com).